

Saxon Spires Patient Participation Group

Minutes of the Meeting held on Tuesday, 4th August 2026

At the Brixworth Surgery

18:30 hrs to 19:30 hrs

Attending

Ann Bennett, Sarah Berry (Practice Manager), Paul Bold, Marie Borrill, Sue Brady (Vice Chair), Michael Brady (Treasurer), Keith Dobell (Chair), Sarah Farrell, Dorothy Hill, Barbara Hogg (Secretary), Sian Iles, Sue Marshall, Mike Parsons, Dr Julia Railson, Louise Smart, Angela Tilston.

Apologies

Helen Blackburn, Maggie Goodwin, Rosemary Ward.

Matters Arising

None

Practice News

Reminder that Dr Chris Lovat retires at the end of September, should anybody wish to leave a message on website, or there are message slips available at each surgery.

Dr Naomi Perera restarts in October after child birth, Dr Ling Wong after a period of covering for Dr Perera joins as a permanent member of staff at the start of next year.

Building work starts at Guilsborough very soon in the corridor leading to the nurses rooms, which will enable an additional consulting room provision and some upgrades to adjoining rooms. Work should take two to three months.

Covid and flu injections commence for the relevant cohorts in October, invitations by the NHS app will be issued in September, probably alphabetically. Patients who are immunocompromised and between 18-75, all those over 75 are eligible for Covid and those over 65 are eligible for flu.

The Practice is experiencing an apparent loss of registered patients of up to 30 per month which is affecting Practice income as it is based on per capita payments. It is also apparent that new younger people moving into the Practice area are not registering until they need primary care support. They should register as soon as they

arrive as that makes it easier for them and the Practice, the Practice then being able to be paid for their registration. Can be done on line.

A recent survey carried by a government authorised agency has assessed the Practice and placed the Practice in second place within the County with excellent satisfaction scores in all areas of activity. The Practice was congratulated and a discussion ensued on how best to publicise this and it was agreed that Sarah Berry will contact each relevant local news letter/magazine. [Sarah followed this up immediately and the attached analysis summary was issued the following day to news letters. Additional information was also provided to the publications encouraging new people to register at the Practice and not wait until medical consultation required]

Well Pharmacy have revealed that batches of prescriptions do not differentiate any that are “urgent” so go into a queue and dealt with arrival order. Patients arrive at the pharmacy expecting immediately available but then it needs to be searched for on the SPINE. They request is there any way that this could be coded as a priority? The Practice response is that all Acute prescriptions are considered urgent. If required the Practice is willing to meet with Well.

Clinical Practice Research Datalink (CPRD)

Stuart Fordyce attendance prevented through illness, meeting held over.

Walks and Activities

Rosemary was absent but had forwarded the following comments: “We have a steady number of walkers numbering between 20 to 28. We have been able to introduce 5 new walks this year which have been enjoyed. We have a few more planned once we have checked suitability.”

Treasurers Report

Bank balance and activity unchanged, balance £284.17

Any other Business

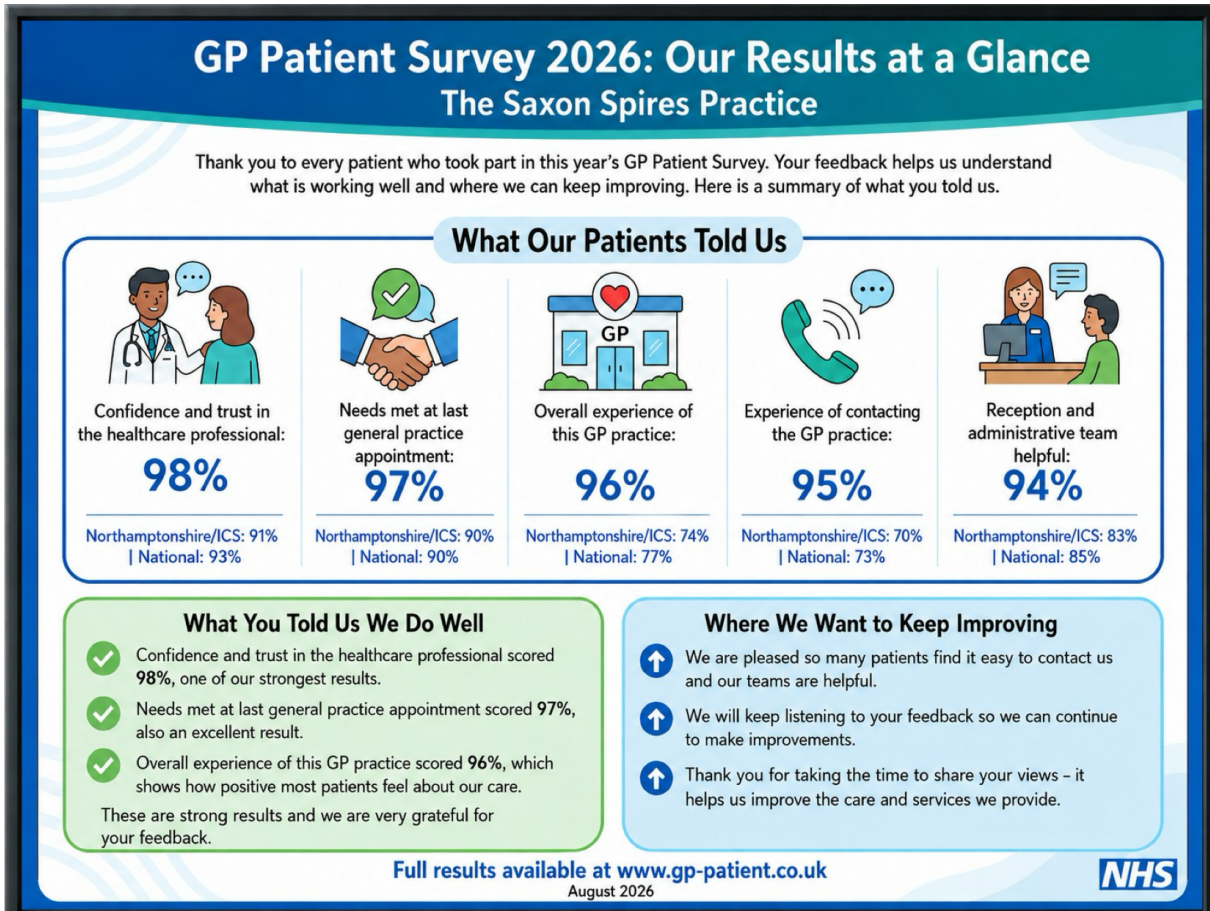
- A query relating to staff preparedness for dealing with autistic or other special needs patients was raised. The Practice believes it is well covered as many staff members are trained, committed and sensitive to special needs beyond the mandatory training.

Date of next meeting

Wednesday 18th November at Guilsborough NOTE the time at 5.30pm

Appendices

Information provided to Local news letters



SAXON SPIRES PRACTICE

Your Health, Our Priority.

Two Surgeries. One Practice.

BRIXWORTH SURGERY

GUILBOROUGH SURGERY

96% of patients rated us good or very good

GP Patient Survey 2026

Welcoming New Patients – Register Today!



1. Register with us

via our website or in person.

**All patients must live in the practice catchment area.*



2. DON'T MISS OUT!

Registration gives you access to crucial services: Screening, Vaccinations, and Future care availability.



3. REGISTER EVEN IF YOU'RE WELL.

Ensure services are there when you need them. Stay healthy, stay connected!



REGISTER TODAY

Visit our website to get started



01604 740210



www.saxonspires.co.uk/join-the-practice

The Importance of GP Registration: Why Keeping Your Details Up to Date Matters

In the last year, over 300,000 patients across England have been removed from GP practice lists as part of a national 'list cleansing' exercise. While these audits are intended to remove 'ghost patients' who have moved or passed away, the British Medical Association has raised concerns that many real patients are being mistakenly removed, potentially disrupting their medical care.

Why being registered matters

Registering with a local GP practice is about more than just seeing a doctor when you are unwell; it ensures that essential local health services remain funded and available for everyone in the community. Most local health services are funded based on the number of patients registered at the practice. Even if you don't think you need medical help right now, being registered ensures that the practice is prepared and resourced to help you the moment you do.

The risk of removal

Patients are often removed from GP lists if they have not had recent contact with health services and do not respond to letters from the NHS asking them to confirm their details. This process can inadvertently target vulnerable groups or those who have recently moved. If you are removed from a list, it can cause delays in accessing treatment or receiving important screening invitations. Furthermore, it places a financial burden on local surgeries, as funding is lost for every patient removed.

What you need to do

- Stay registered: Ensure you and your family are registered with your local GP practice to protect the services in your area.
- Respond to NHS mail: If you receive a letter asking you to confirm your residency or contact details, please reply immediately. Failure to take action may lead to your GP registration being cancelled.
- Update your details: Always inform your surgery if you change your address or phone number.

Being prepared is the best way to ensure you have access to healthcare when you need it most. You can register online or in person with your local GP practice.

For residents in Brixworth, Guilsborough and surrounding villages in the Saxon Spires catchment area, you can register online at [Join the Practice - Saxon Spires Practice](#) or pop in to request paper forms at reception.

Dr Julia Railson, GP Partner, The Saxon Spires Practice, August 2026.

